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To Whom it May Concern:

My accountant referred John Lalacona and Elavon to me for a quotation on our merchant card services.

Not only did he save us "significant" costs, but also installed a new terminal in our office at no charge.

The terminal was an upgrade from what we had previously, having been installed with fast, "ethernet" technology.

My assistant is very satisfied with John's advisement and implementation.

John was fastidious in his follow up and we recommend him highly for cost savings, technology and service.

Louis W. Susi DDS, MS