

6755 Commerce Court Drive Blacklick, Ohio 43004 Ph 1-888-717-2448 Fax 1-614-759-0016

September 24, 2008

To Whom It May Concern:

It is with great pleasure that I recommend John Lalacona for handling merchant card services. We were introduced through a mutual business associate.

I was very pleased with him and his quick response to provide the information needed when looking for a new merchant service card provider. He gave positive support and answered questions thoroughly so I could make an informed decision on which provider to use for my business. He helped during the implementation and use of the new merchant card service and has continued to provide needed support since.

John would be an asset to any organization. I am happy to recommend his services and give my wholehearted endorsement.

Sincerely,

Raghu Venugopal Owner

RV/ght

Glenda & Tracy